

**xxxxxxxxxxxxx**  
**Apt A**  
**Kansas City, MO 64137**

May 26, 2000

PAID Prescriptions, L.L.C.  
PO Box 0908  
Lee's Summit, MO 64063-0908

Re: Claim #xxxxxxx  
Member # xxxxxxx

Dear PAID,

I would like to clarify your classification of my prescription submitted for reimbursement.

Your explanation of benefits describes the drug name/strength as investigational. This is clearly an error. My prescription is for Procarin, a **compounded** medication used for multiple sclerosis. This medication can only be compounded on a doctor's written order, by a pharmacy licensed to make it.

This is nothing more than a compounded prescription, which is one of my covered benefits that I will not be denied. By law, prescriptions compounded by a pharmacy are **not** investigational. Also by law, compound prescriptions **do not** require FDA approval **or** an NDC number (see attached).

Please reprocess my claim without delay. Unnecessary deferment of reimbursement is already a political issue, as you are aware, and I will not hesitate to involve the insurance commissioner's office.

Sincerely,

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